I Number	Lito	Sporch Tout	, DD	7:
L Number	Hits 29948	Search Text (call contact customer) SAME center SAME (information	DB USPAT;	Time stamp 2004/06/29 15:29
	23340	communication data)	US-PGPUB;	2004/06/29 15.29
		- Communication data)	EPO; JPO;	
			DERWENT:	
			IBM_TDB	
-	7089	(call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:00
		(information communication data)	US-PGPUB;	
		,	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	801	database SAME (custumer contact) SAME (communication	USPAT;	2004/06/27 16:32
}		data) SAME (id identifier)	US-PGPUB;	
			EPO; JPO;	
			DERWENT; IBM_TDB	
-	135	((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:33
		(information communication data)) AND (database SAME	US-PGPUB;	2004/00/27 10.55
		(custumer contact) SAME (communication data) SAME (id	EPO; JPO;	
		identifier))	DERWENT;	
		,,	IBM_TDB	
-	97	(((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:33
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication data) SAME (id	EPO; JPO;	
		identifier))) AND @ad<20020103	DERWENT;	
	1344	database SAME (quatumer centeet) SAME (communication	IBM_TDB	0004/00/07 47:00
-	1344	database SAME (custumer contact) SAME (communication information data) SAME (id identifier)	USPAT; US-PGPUB;	2004/06/27 17:26
		Information data) SAME (id identifier)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	198	((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 17:35
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication information data)	EPO; JPO;	
		SAME (id identifier))	DERWENT;	
}	400	///aall aantaat)	IBM_TDB	
-	128	(((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 17:33
		(information communication data)) AND (database SAME (custumer contact) SAME (communication information data)	US-PGPUB;	
		SAME (id identifier))) AND @ad<20020103	EPO; JPO; DERWENT:	
		Origina (id identifici))) rivid (gad 220020103	IBM_TDB	
-	0	((((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:37
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication information data)	EPO; JPO;	
		SAME (id identifier))) AND @ad<20020103) AND (ACD	DERWENT;	
		"automatic call dustribution") SAME (CRM "customer	IBM_TDB	
	_	relationship management")	11004-	000410010= 10.5=
-	1	((((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME	USPAT;	2004/06/27 16:37
		(custumer contact) SAME (communication information data)	US-PGPUB; EPO; JPO;	!
		SAME (id identifier))) AND @ad<20020103) AND (ACD	DERWENT;	1
		"automatic call dustribution") AND (CRM "customer	IBM_TDB	
		relatiionship management")		
-	0	database SAME ((custumer contact) ADJ (id identifier)) SAME	USPAT;	2004/06/27 17:32
		((communication information data) ADJ (id identifier))	US-PGPUB;	
		—··	EPO; JPO;	
			DERWENT;	
		detahasa CANE //sustantian to the first transfer of	IBM_TDB	
-	2	database SAME ((custumer contact) ADJ (id identifier)) AND	USPAT;	2004/06/27 17:28
		((communication information data) ADJ (id identifier))	US-PGPUB;	
	i		EPO; JPO; DERWENT;	
			IBM TDB	
-	60	database SAME ((custumer contact user) ADJ (id identifier))	USPAT;	2004/06/27 17:33
		SAME ((communication information data) ADJ (id identifier))	US-PGPUB;	_30 #35/21 17.55
			EPO; JPO;	1
			DERWENT;	
			IBM_TDB	

-	36	(database SAME ((custumer contact user) ADJ (id identifier))	USPAT;	2004/06/27 17:33
		SAME ((communication information data) ADJ (id identifier)))	US-PGPUB;	
		AND @ad<20020103	EPO; JPO;	
			DERWENT;	
		//a-II 1 -1/ CAME - 1 - CAME / 1 - CAME	IBM_TDB	
-	1	((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 18:32
		(information communication data)) AND ((database SAME	US-PGPUB;	
		((custumer contact user) ADJ (id identifier)) SAME	EPO; JPO;	
		((communication information data) ADJ (id identifier))) AND @ad<20020103)	DERWENT; IBM TDB	
	3	(call contact customer) SAME center SAME (information	USPAT;	2004/06/29 16:03
		communication) ADJ (record table) SAME (contact user	US-PGPUB;	2004/00/29 10:03
		customer) ADJ (record table)	EPO; JPO;	
		(1000)	DERWENT;	
			IBM_TDB	
-	l 0	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME	USPAT;	2004/06/29 15:36
		(information communication) ADJ (record table) SAME	US-PGPUB;	200 1100120 10:00
		(contact user customer) ADJ (record table)	EPO; JPO;	
		, , , , , , , , , , , , , , , , , , ,	DERWENT;	
			IBM_TDB	
 -	6	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME	USPAT;	2004/06/29 15:38
		(information communication) SAME (contact user customer)	US-PGPUB;	
	i	ADJ (record table)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	31	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME	USPAT;	2004/06/29 15:39
		(communication SAME (contact user customer)) SAME (record	US-PGPUB;	
		table)	EPO; JPO;	
			DERWENT;	
1_	1	(call contact) SAME center SAME (communication transaction)	IBM_TDB	0004/00/00 45 55
	'	ADJ (record table) SAME (contact user customer) ADJ (record	USPAT;	2004/06/29 15:55
		table)	US-PGPUB; EPO; JPO;	
		tubio,	DERWENT;	
İ			IBM_TDB	
-	0	(call contact) SAME center SAME transaction ADJ (record	USPAT;	2004/06/29 16:01
		identifier) SAME (contact user customer) ADJ (record	US-PGPUB;	
		identifier)	EPO; JPO;	
İ			DERWENT;	
			IBM_TDB	
-	0	(call contact) SAME center SAME (transaction SAME (contact	USPAT;	2004/06/29 16:02
1		user)) ADJ (record identifier)	US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
1_	239563	(call contact) SAME center	IBM_TDB	2004/06/20 40:04
1	203000	(our contact) SAIVIE COITE	USPAT;	2004/06/29 16:04
			US-PGPUB; EPO; JPO;	
			DERWENT:	
			IBM_TDB	
-	68	database SAME (data communication information) ADJ record	USPAT;	2004/06/29 16:07
		SAME (contact user) ADJ record	US-PGPUB;	
		, "	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	5	((call contact) SAME center) and (database SAME (data	USPAT;	2004/06/29 16:08
		communication information) ADJ record SAME (contact user)	US-PGPUB;	
		ADJ record)	EPO; JPO;	
			DERWENT;	
L	L		IBM_TDB	